

iyengaryoga.asn.au

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## Making a complaint against an Iyengar Yoga Teacher

The following information is for any person who wishes to make a complaint about an Iyengar Yoga teacher.

A complaint can only be investigated by the Ethics and Trademarks Committee (ETC) of Iyengar Yoga Australia (IYA) if:

- a. The complaint is against an Iyengar Yoga teacher or trainee teacher who is a financial member of IYA: and
- The complaint is about behaviour which is a breach of the IYA Teachers' Code of Conduct.

The Teachers' Code of Conduct can be found on the IYA website.

A complaint against a teacher or trainee teacher will be investigated by the Ethics and Trademarks Committee in accordance with the IYA Complaints Handling Procedure.

The IYA Complaints Handling Procedure can be found on the IYA website.

Please note where the ETC is satisfied a complaint discloses evidence that a criminal offence has been committed by a teacher that complaint will, unless exceptional circumstances exist, be referred to police.

A complaint can be made by completing and submitting the Complaints Form against a Teacher, which can be found on the IYA website.

You will receive notification that your complaint has been received within the next 7 days.

Any questions about the complaint handling process can be directed here ethics\_cm@iyengaryoga.asn.au.

